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NMPRC begins series of strategic planning sessions to establish a clear long-term vision for the agency

SANTA FE – Seven months after a new class of three executive-appointed Commissioners were sworn in, the New Mexico Public Regulation Commission's (NMPRC) leadership team today embarked on the first of five planning sessions with the purpose of drafting strategic goals related to the agency's mission, vision, and values for fiscal years 2025-2027. The planning sessions, held virtually and available to watch online, will help guide the NMPRC in successfully adapting to any necessary changes in regulating utility, telecommunications, and motor carrier companies to ensure that these industries continue to offer reasonable rates and quality services to customers, as well as ensuring safe handling of the state's pipeline system. Establishing these strategic goals also aligns with the NMPRC's ongoing efforts to modernize the agency to better serve New Mexicans, which includes the recent unveiling of a new logo and redesigned website.

"It's exciting to embark on charting the course for the next three years at the NMPRC, ensuring that this agency continues its important work as regulators for the people of New Mexico," said Commission Chair Pat O'Connell. "I'm especially looking forward to updating the agency's mission, vision, and values and establishing a set of well thought out goals with strong input from our leadership team, staff, and shareholders."

NMPRC has contracted with Uniting by Design to facilitate the planning sessions. To help guide the leadership team with achieving its goals and objectives during the planning sessions, those participating will incorporate results from separate surveys that were recently completed by staff and stakeholders to provide as many diverse

perspectives as possible, while establishing a foundation for the agency as it moves to achieve operational success for the next three years.

The NMPRC will create new goals aimed at:

- Improving the agency's effectiveness
- Ensuring consumer protections
- Advancing public safety
- Adapting to a changing world
- Focusing the agency's resources and future actions in support of meeting the goals and mandates of the Energy Transition Act

The next four strategic planning sessions are scheduled for Aug. 8, 23, and 31, and Sept. 27, and all will be available to watch via the NMPRC's [YouTube channel](#). Agendas for the sessions will be posted [online](#).

Once the strategic planning sessions have been completed, the Commission will use open meetings to consider and make final decisions on the plan and goals and objectives for the agency for the coming years.

The New Mexico Public Regulation Commission (PRC) regulates the utilities, telecommunications, and motor carrier industries to ensure fair and reasonable rates, and to assure reasonable and adequate services to the public as provided by law. The PRC also promotes public safety through the offices of Pipeline Safety Bureau and Transportation Division.

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